

To read or not to read

Why do some patients choose to read their PAEHR
and others do not?

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Digital Divide in Healthcare: It's not just about Access

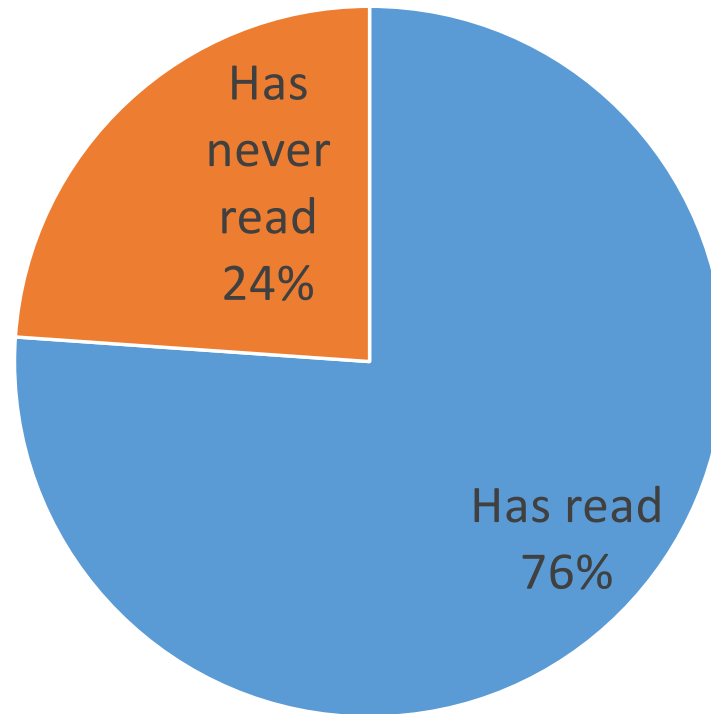
Digital divide

Those who are less likely to connect to healthcare through digital tools are not necessary unconnected

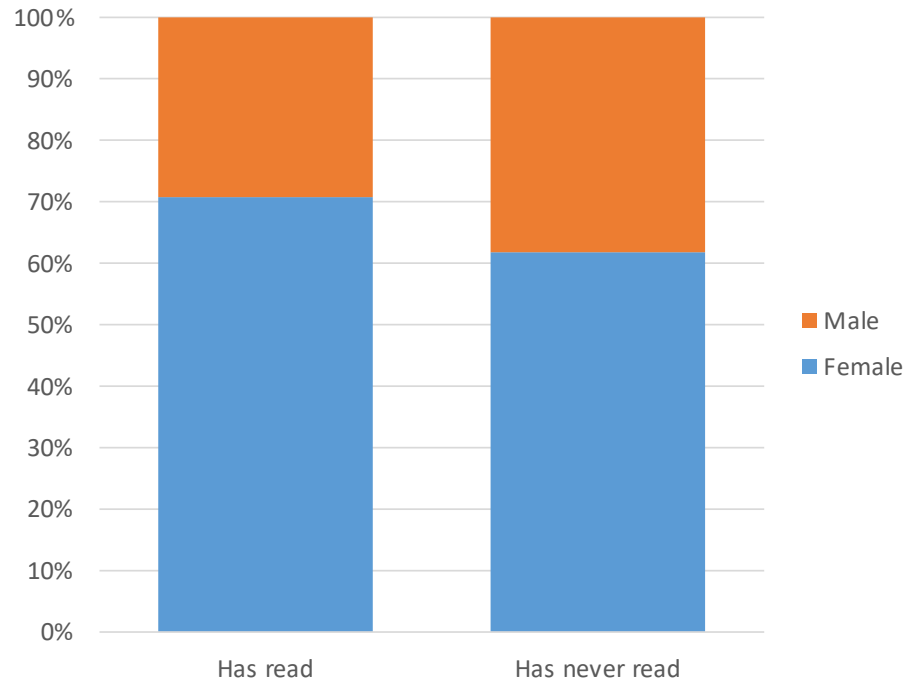
Tailor digital health tools to patient context and communication preferences

Who is reading and who is not,
why are they or aren't they?

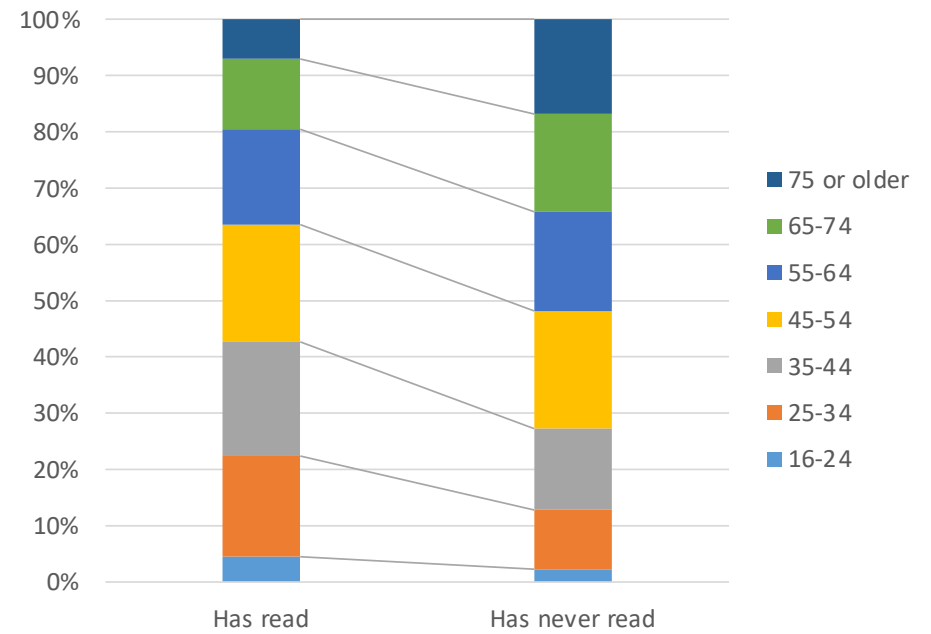
Have you read *Journalen*?



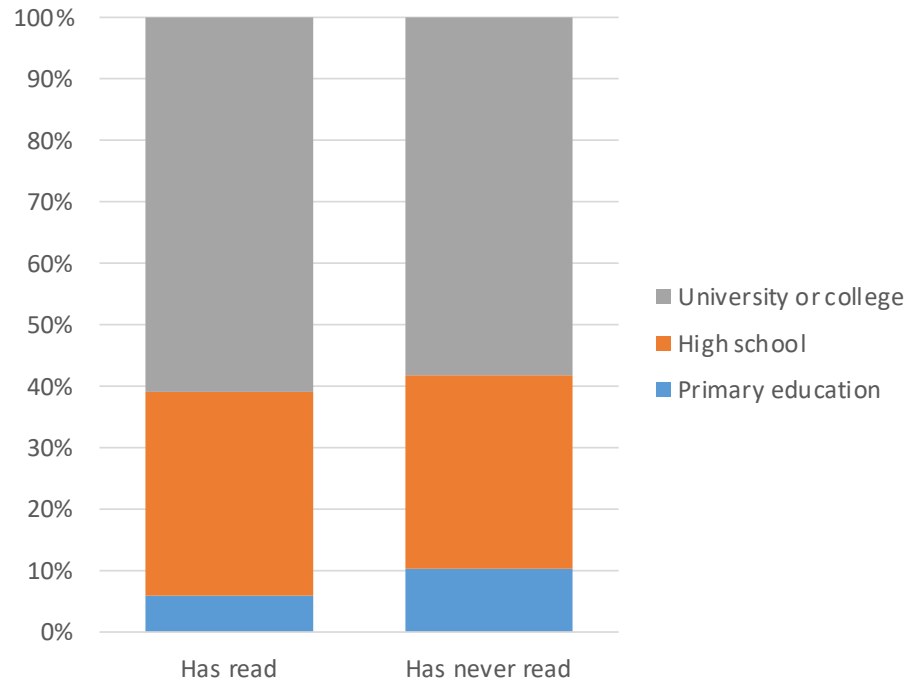
Gender



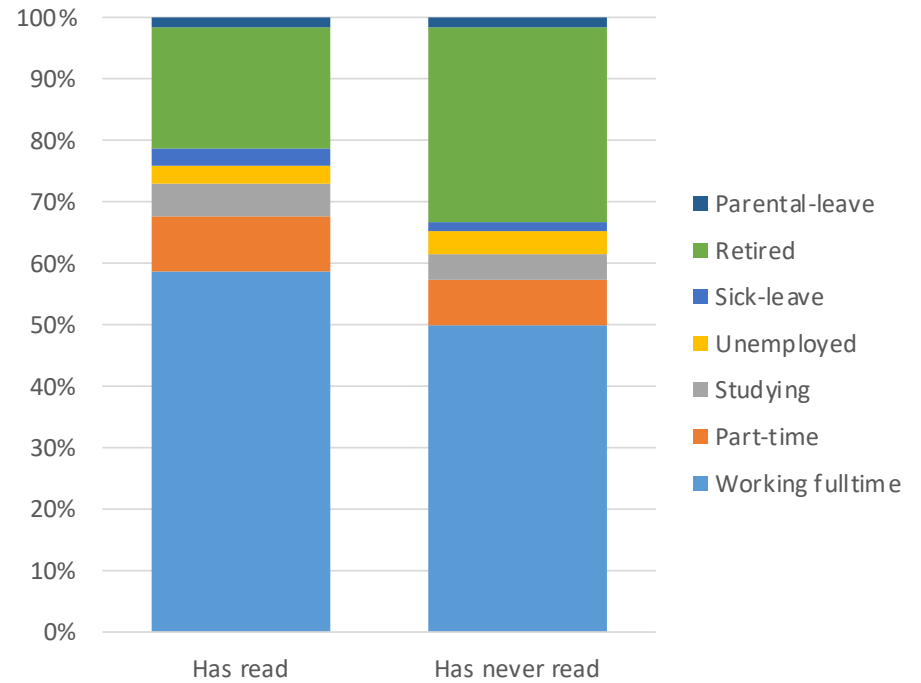
Age



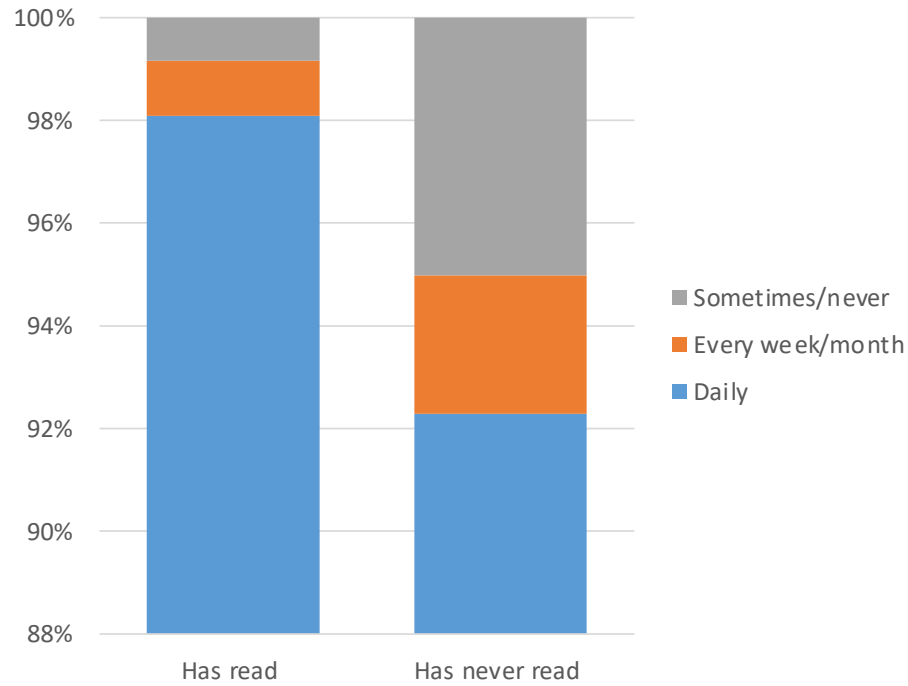
Education



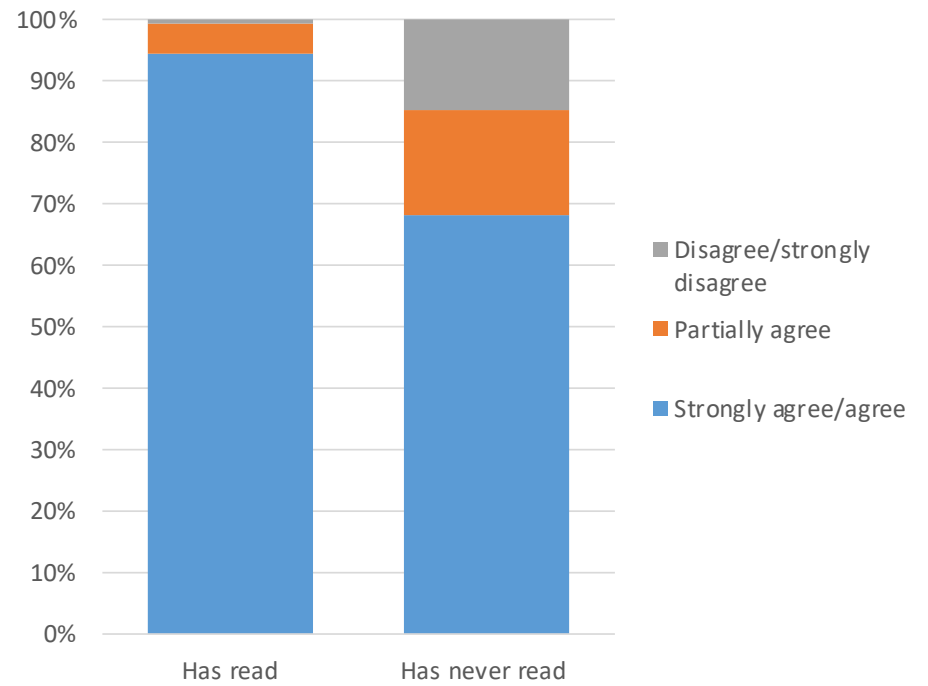
Working status



Internet use on phone

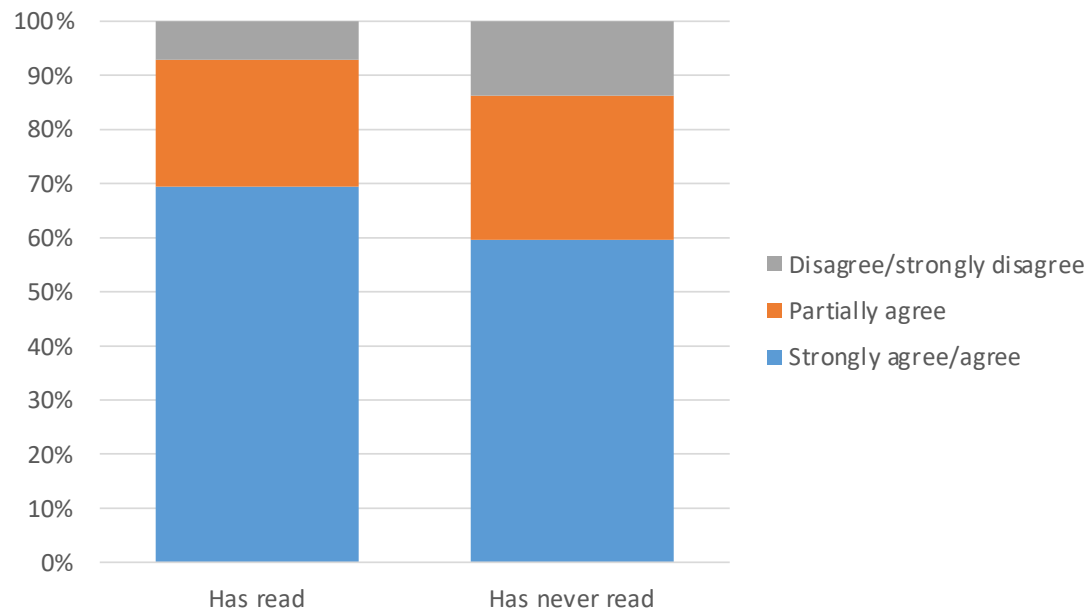


It is good for me to read



Information management abilities

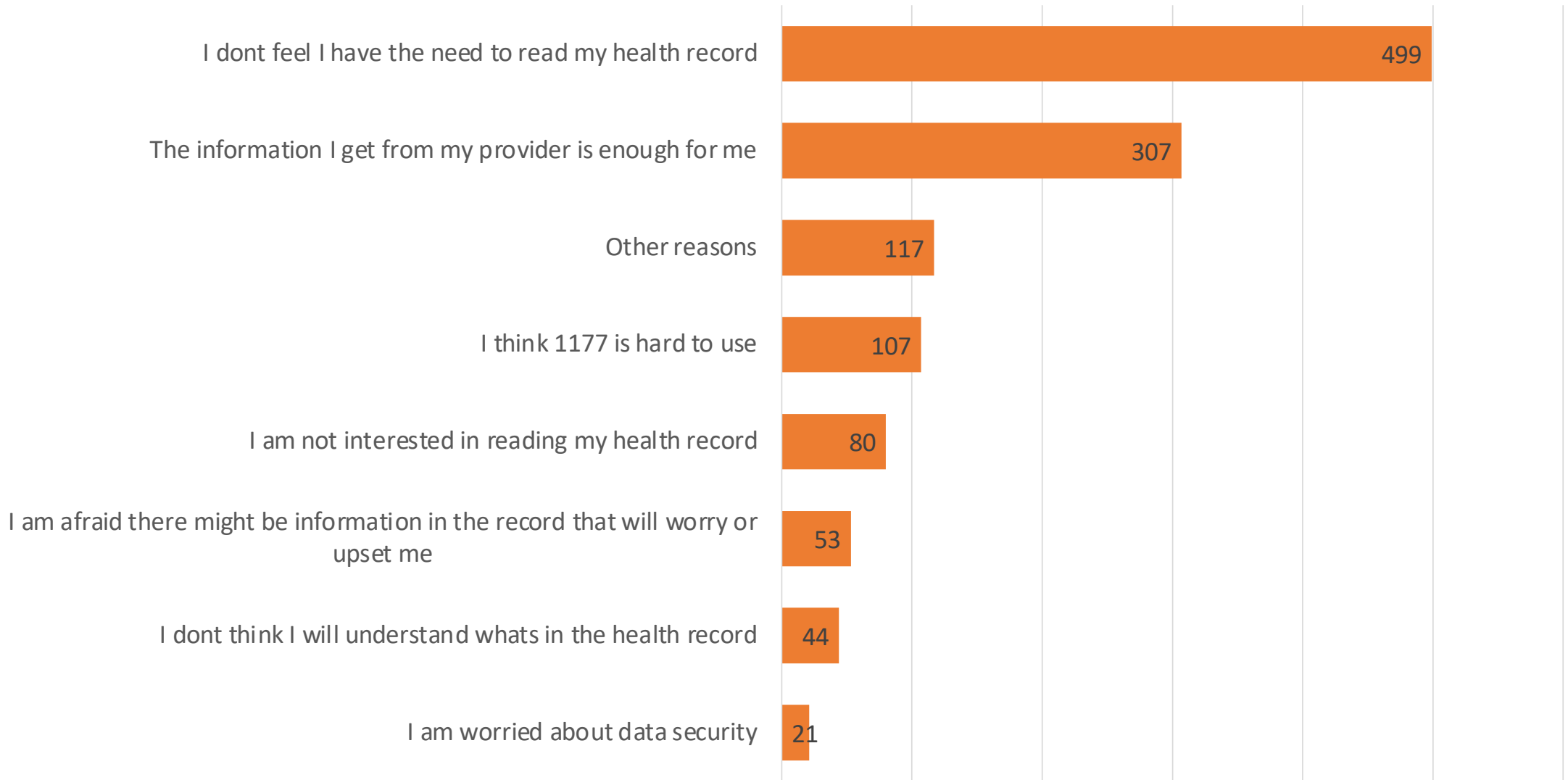
I can retrieve information about my health from several different sources of information



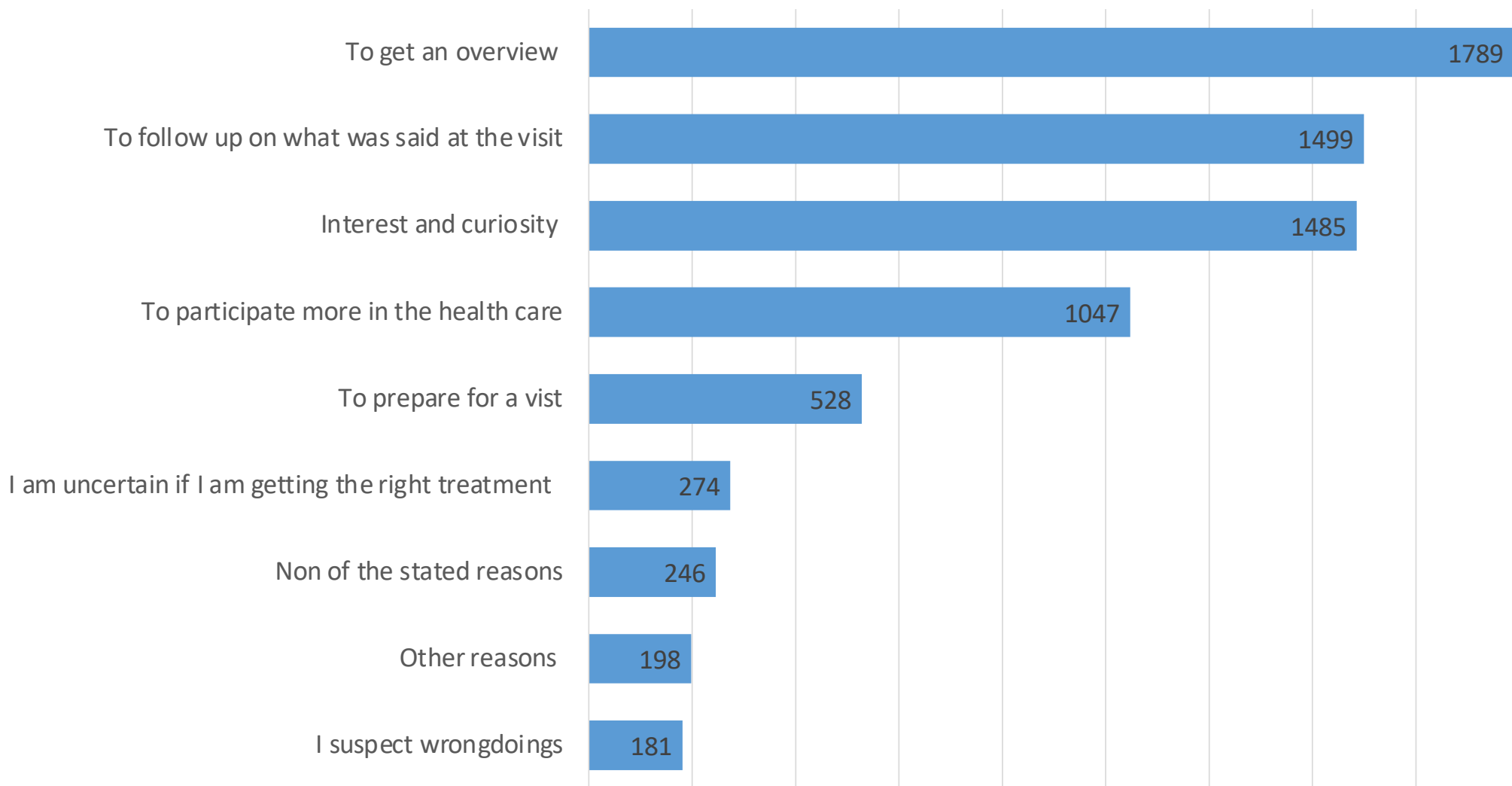
Similar results regarding the ability to:

- Select
- Understand
- Judge

Main reasons for NOT reading PAEHR



Main reasons for reading



Do Older Adults really use
Journalen and can Journalen be
useful to them?

Few comprehensive investigations of the age-related differences in experiences relating to PAEHRs

Young adults

Younger than
51 years

Older adults

51 – 66 years

Elderly

Older than 66
years

Young adults <51yrs

General interest

Are not proficient in understanding medical information and terminology

Feel competent to seek information (in general) and use the PAEHR system

Older adults 51 – 66 yrs

Elderly >66 yrs

To understand their own health condition, prepare for visits and become more involved

Experience the technology as inherently difficult to use

More concerned of the difficulty of using the Journalen system

Least likely to ask anonymous questions via the public health portal www.1177.se to seek clarifications

Access to online information offers promise to patients

Patients with chronic diseases and elderly are more likely to say that access to clinical notes is valuable to them

Not all patient what to read

Healthcare organizations should work to maximize patient engagement

The Digital Divide in Healthcare: It's Not Just Access

- Digital health solutions are not tailored to older people or those with lower digital literacy

Thank you!



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